


# AIRMAN & FAMILY READINESS CENTER

CONTACT INFORMATION	REFERRAL POLICY
<p>Location: 7282 N. 137th Ave, Bldg 1113  Hours of Operation: Monday-Friday, 0730-1630  *Closed Federal Holidays, Family Days, and third Thursday of each month for training  Commercial Phone: 623-856-6550  DSN Phone: 896-6550</p> <p>Facebook:  Luke A&amp;FRC  Luke A&amp;FRC Employment Hub</p> 	<p>No referral is necessary. Individual assistance is provided in all programs listed below by appointment, telephone or on a walk-in basis. Educational classes in Financial Management, Relocation, Family Life, Readiness, Transition, EFMP-FS, and Employment are offered regularly and are advertised in our monthly calendar. Information &amp; Referral to services to on- and off-base resources are available. Web based resources are also available.</p> <p><i>** See our Monthly Luke A&amp;FRC calendar for schedule of classes and workshops. **</i></p>
SERVICES	PROGRAMS
<p>Luke Airman &amp; Family Readiness Center offers a variety of programs and services to meet the needs of members, civilians and their family members.</p> <p><u>Unit Consultation:</u>  Consultants work with leadership to determine and build on unit strengths and to identify and address concerns or issues. Consultants work with community partners to implement leadership initiated action plans and monitor and evaluate programs and services. Educational classes in any area described in this section can be brought to the individual unit based on the needs of the unit. Formal assessment tools are available to leadership through their assigned consultant.</p> <p><u>Readiness:</u>  Unit Deployment Managers can work directly with the Readiness Program Manager to ensure large groups of deployers' or those returning receive the required pre-deployment and reintegration support and services.</p> <p><u>Crisis Response:</u>  Emergency Family Assistance Crisis Center (EFAC)  In the event of an emergency or natural disaster, the Wing Commander can activate the EFAC. The EFAC is a 24-hour walk-in or phone-in operation, open to the base community. The EFAC serves as the central hub for timely and accurate information, referral and services.</p> <p><u>Key Spouse Program:</u>  A&amp;FRC provides orientation and quarterly enhancement training for commander appointed unit Key Spouses. Key spouses serve as unit volunteers to execute the key spouse program as outlined by their unit commander.</p> <p><u>Casualty Assistance &amp; Survivor Benefits Program:</u>  Assisting active duty, retired and dependents in the areas of causality benefits and Survivor Benefits Program (SBP).</p> <p><u>Military and Family Life Counselor Program</u>  Confidential and private non-medical short-term, situational problem-solving counseling to Service members and family members, 12 visits per issue.</p>	<p>Air Force Aid Society</p> <ul style="list-style-type: none"> <li>• Emergency Financial Assistance</li> <li>• Childcare PCS &amp; Give Parents a Break Child Care Programs</li> <li>• Car Care Because We Care Program</li> <li>• Bundles for Babies</li> <li>• Spouse Employment Program</li> </ul> <p>Air Force Families Forever</p> <ul style="list-style-type: none"> <li>• Support to Gold Star Families</li> <li>• Outreach to Air Force Family Survivors</li> </ul> <p>Employment Assistance/Volunteer Resource</p> <ul style="list-style-type: none"> <li>• Resume &amp; Interview Skills (Individual appointment or group classes)</li> <li>• Federal Employment</li> <li>• Job Bank of local and national employment opportunities</li> <li>• Computer Resource Room</li> </ul> <p>Personal and Family Readiness</p> <ul style="list-style-type: none"> <li>• Family Readiness Briefing</li> <li>• Return &amp; Reunion (Reintegration Briefing)</li> <li>• Operation Kids</li> <li>• Monthly Deployed Family Events &amp; Dinner (Hearts Apart)</li> </ul> <p>Personal Financial Readiness</p> <ul style="list-style-type: none"> <li>• Budgeting and Debt Reduction (Individual appointment or group)</li> <li>• FTAC/ Personal Finance</li> </ul> <p>Personal Work Life</p> <ul style="list-style-type: none"> <li>• Interpersonal Skills Development/Team Building</li> <li>• Key Spouse Program</li> <li>• Heart Link</li> </ul> <p>Relocation Assistance</p> <ul style="list-style-type: none"> <li>• Wing Orientation</li> <li>• Plan My Move</li> <li>• Sponsorship</li> <li>• Loan Locker</li> </ul> <p>Transition Assistance</p> <ul style="list-style-type: none"> <li>• Mandatory 5 Day TAP</li> <li>• Pre-separation Counseling &amp; Individual Counseling</li> <li>• Capstone</li> <li>• Career Technical Track</li> <li>• Boots to Business</li> <li>• AMVETS Assistance/ VA Assistance</li> </ul> <p>Exceptional Family Member Program (EFMP) - Family Support</p> <ul style="list-style-type: none"> <li>• On and Off base Community Resources</li> <li>• Workshops / Support Groups / Special Events</li> </ul> <p>Voting Assistance</p> <ul style="list-style-type: none"> <li>• Tools and resources to vote from anywhere in the world</li> </ul>